Panasonic

Service Report

System Solutions Company of North America - Process Automation

Division of Panasonic Corporation of North America

1701 Golf Road, Suite 3-1200, Rolling Meadows, IL 60008

Customer Support Center					
(847) 637-9800			Camilas Out	047040	
Software: PFSA-TAC-Software@us.panasonic.com			Service Order:917249		
Machine: PFSA-TAC-Machine@us.p			Date: 05/05/20	21	
- macrime@us.	Janasonic.com	and the			
Customer Address	Type Servi	of ce Call	Paid		
GREENLEE TEXTRON	Custo	mer PO	43142		
4601 E INDIAN TRAIL	Status		Open	Closed	
LOUISVILLE, KY,40213	Overtin	The same of the same of	€ Yes	No	
Contact Person:	Parts U	Jsed	• Yes	No	
M/C Type Model	Serial Number	Laser	Serial C	Counter	
Type8-4.0KW SG 510 MK2/4	4000 W 229782	8109	4	7320	
	Service Details				
Refurb * * STANDARD SERVICE REP	PORT * *				
ISSUE DETAILS:					
Refurb			2/9		
Machine Hours: 47320		5	6066		
SOLUTION DETAILS					
Jeff Phillips from mazak did the Refurb. orifices and 6mm hose. Replaced all discoming air hose from their compressor. Tuned, calibrated and aligned. Replaced eedback is 4.8v. Mode is good. Power	scharge tubes and electrodes It is reducing the life of the fi d lens in the 5 inch torch. Ce	s. Replaced a lters. Replace intered both t	all filters. There is sed all internal an torches. Vac leak	d external mirrors.	

PARTS USED/QTY:

OPEN ISSUES / FOLLOW UP:

Operation	Date	Start Time	End Time	Total	Туре	Technician
0010	05/07/2021	07:30:	10:00:	2.50	LABOR	Garza
0010	05/06/2021	15:30:	16:30:	1.00	O/T LABOR	Garza
0010	05/06/2021	07:30:	15:30:	8.00	LABOR	Garza
0010	05/05/2021	15:30:	16:30:	1.00	O/T LABOR	Garza
0010	05/05/2021	07:30:	15:30:	8.00	LABOR	Garza
0010	05/04/2021	11:00:	17:00:	6.00	TRVL TIME	Garza

THIS SECTION TO BE COMPLETED BY CUSTOMER

Customer acknowledges receiving the materials and services indicated on the face hereof. Additional time for travel home and expenses may be posted when actual amounts are known.

Authorized signature: _____ Date: 05/07/2021

Field Service Engineer: Dustin Garza

Refurb * * STANDARD SERVICE REPORT * *

ISSUE DETAILS:

Refurb

Machine Hours: 47320

50066

SOLUTION DETAILS

Jeff Phillips from mazak did the Refurb. He cleaned the screen for the water inlet. Cleaned solenoids. Replaced orifices and 6mm hose. Replaced all discharge tubes and electrodes. Replaced all filters. There is moisture in the in coming air hose from their compressor. It is reducing the life of the filters. Replaced all internal and external mirrors. Tuned, calibrated and aligned. Replaced lens in the 5 inch torch. Centered both torches. Vac leak is .120 T/10min. Feedback is 4.8v. Mode is good. Power at the torch is 4127w. Test cuts are good. The machine is cutting good.

PARTS USED/QTY:

OPEN ISSUES / FOLLOW UP:

2004	THE RESERVE OF THE PARTY OF THE	AND DESCRIPTION OF THE OWNER, THE	Total	Туре	Technician
/2021	07:30:	10:00:	2.50	LABOR	
/2021	15:30:	16:30:			Garza
/2021	07:30:				Garza
/2021	15:30:				Garza
2021	07:30:				Garza
2021		47.00		LABOR	Garza
1	2021	/2021 07:30: /2021 15:30: /2021 07:30:	72021 07:30: 15:30: 15:30: 72021 07:30: 15:30: 72021 07:30: 15:30: 72021 07:30: 15:30: 72021 07:30: 72021 11:00: 72021	/2021 15:30: 16:30: 1.00 /2021 07:30: 15:30: 8.00 /2021 15:30: 16:30: 1.00 /2021 07:30: 15:30: 8.00 /2021 11:00: 17:00: 8.00	15:30: 16:30: 1.00 O/T LABOR

THIS SECTION TO BE COMPLETED BY CUSTOMER

Customer acknowledges receiving the materials and services indicated on the face hereof. Additional time for travel

Authorized signature:_____ Date: 05/07/2021

Field Service Engineer: Dustin Garza